

% improvement on project member satisfaction survey averages.
% of project staff externally supplied.

% of project staff coming from BAU.
Average time taken to on-board project staff
Project staff churn ratio.

% of project staff at the planned competency level.
Improve training rate of project staff members

% of project staff without professional development plan.
% of projects fully resourced on commencement.

% of projects appropriately resourced at the time of project start.
% of active projects with resource challenges.
Resource usage numbers in relation to budgeted amounts.

Ratio of internal project leaders/specialists to externally recruited project leaders/specialists.
of employees who are assigned to several projects at the same time.
Improved coordination of resource management.

