

# The PMO Principles

Principle 1: Sponsorship	Senior Management Sponsorship and Engagement	The scope and effectiveness of the PMO is defined by the level of sponsorship and engagement from senior management.
Principle 2: Alignment	Governance Alignment	The structure and function of a PMO is designed to fit within and actively support the organizational governance.
Principle 3: Transparency	Consistent, Accurate, Timely and Transparent Information	The PMO provides consistent, accurate and timely information used to underpin the decision-making process (governance) and transparent validation of the data provenance.
Principle 4: Challenge	Trusted Challenge Partner to Drive Value	The PMO provides objective, rational and constructive challenge at a project, program and portfolio level.
Principle 5: Adjustment	Adaptive Capabilities and Services	The capabilities and services provided by the PMO are set up and then tailored to the organization in which they operate and the people they serve.
Principle 6: Exemplar	Leads by Example	The PMO exhibits appropriate behaviours and expertise when delivering change and demonstrates the value of the project and program processes and system and their contribution to project and program success.
Principle 7: Improvement	Continuous Improvement Mindset	The PMO looks to improve itself and its contribution to the successful delivery of projects and programs within the organization through continuous improvements of its services.

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