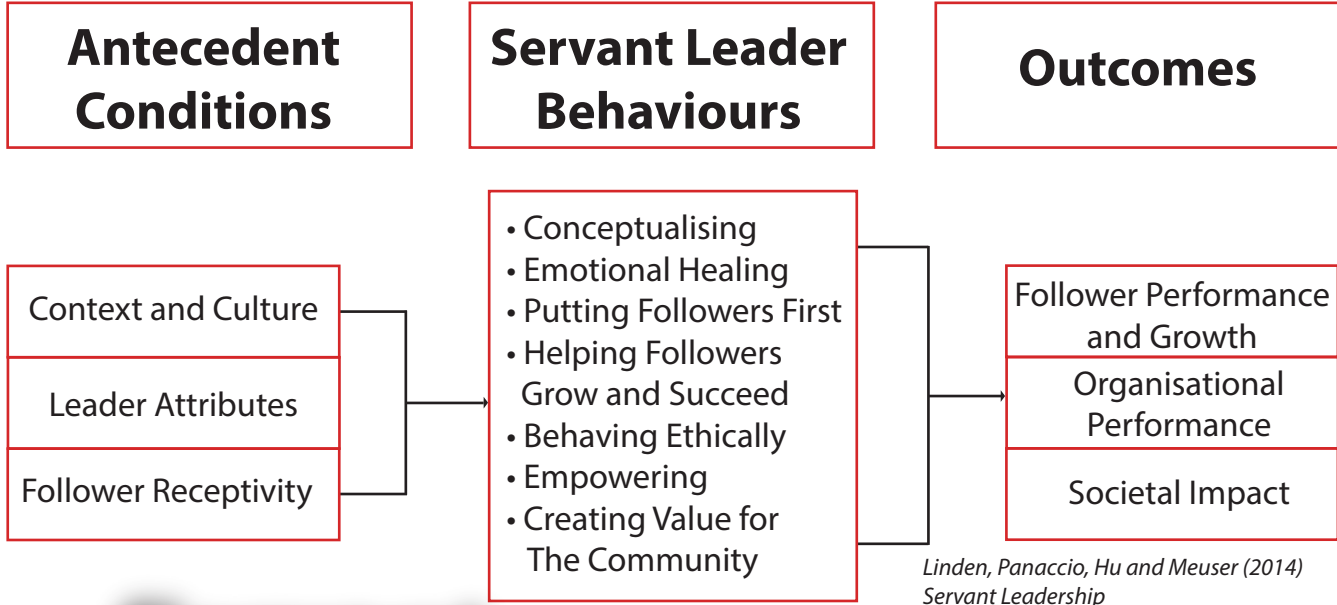


# Model of Servant Leadership



# Servant Leadership

pmo flashmob

- Larry Spears 10 Behaviours (based on Greenleaf)**
- Listening
  - Empathy
  - Healing
  - Awareness
  - Persuasion
  - Conceptualisation
  - Foresight
  - Stewardship
  - Commitment to the growth of others
  - Building community

- Iarocci's Servant Leadership in the Workplace**
- 3 Priorities**
    - Developing people
    - Building a trusting team
    - Achieving results
  - 3 Key principles**
    - Serve first
    - Persuasion
    - Empowerment
  - 3 Key practises**
    - Listening
    - Delegating
    - Connecting followers to mission

# The 11 Pillars of Servant Leadership

- 1 Calling**  
You are compelled to lead others because of a belief in something that is larger than yourself.
- 2 Listening**  
You believe that the best way to understand and help others is to listen to them.
- 3 Empathy**  
You understand that everyone has their own perspective and you try to see the world through their lens.
- 4 Healing**  
You recognise that as a leader of others, you have the ability to change the narrative of their stories.
- 5 Awareness**  
You recognise the need to be aware of yourself and your surroundings, and challenge what doesn't feel right.
- 6 Persuasion**  
Your role is not to direct others, but to encourage them to move in a direction that is best for them.
- 7 Foresight**  
You have the ability to predict and understand the impact of the actions, and help navigate a better course.
- 8 Conceptualisation**  
As a leader, you are able to share the vision and articulate the outcome so that your team can determine how to get there.
- 9 Stewardship**  
Your accountability and commitment to lead extends far beyond your people and your company to community and planet.
- 10 Growth**  
Your single greatest success and accomplishment as a servant leader is to grow and develop your people.
- 11 Community**  
Your workplace culture is a place where all are welcome and all matter.



# Flip the Organisation Chart

