

<h1>DELIVERER</h1>	<ul style="list-style-type: none"> • What is the ideal goal of the deliverer? • How can this be achieved more readily? • What prevents then from doing this perfectly? • Is this aligned to what the recipient wants?
<h1>ACTION</h1>	<ul style="list-style-type: none"> • What is the process being undertaken? • How could it be more effective? • Who is the best party to help this happen quicker? • Where might this be changed for the better?
<h1>RECIPIENT</h1>	<ul style="list-style-type: none"> • What is the ideal outcome for the recipient? • Why is this not being achieved currently? • How could this be an amazing experience for the recipient? • Who else could benefit from this transaction?
<h1>PROCESS</h1>	<ul style="list-style-type: none"> • Which elements of this process seem wasteful or out-dated? • Who is involved in the process, and are they the best people for it? • What's the core activity of what needs to happen here?
<h1>ENVIRONMENT</h1>	<ul style="list-style-type: none"> • How could the environment be more conducive to the process? • What's wrong with the environment now? • How can it be better for the parties involved?
<h1>CONSTRAINTS</h1>	<ul style="list-style-type: none"> • What are the limiting constraints on this action? • How can they be relaxed to make it easier for this to happen? • Where could you apply constraints that would ensure this activity happens more efficiently? <p style="text-align: right;">pmo flashmob</p>